

About the Programme

The **NTUC Care Fund (Special Assistance)** aims to assist our lower-income union members to cope with rising cost of living. The programme provides a one-time cash relief which will be credited into successful member's registered bank account. Additional quantum will be given for each eligible school-going child who are taking the private school bus transport.

Please refer to the Fact Sheet for the full list of eligibility criteria.

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| <p>Q: How do I log in to OneCARE to apply for the assistance programme? A: You can log in to the OneCARE system by clicking the link https://ucare.ntuc.org.sg/assistance/ Click the Login button on your top right-hand corner and key in a valid email address or your mobile number. Please do remember your password when you create an account.</p> |
| <p>Q: If I am not a union member, can I apply? A: This programme is for union members with a minimum membership tenure of 6 months.</p> |
| <p>Q: If my child is taking the public bus to school, will I get the additional quantum? A: The additional quantum will only be provided to child/children who are taking the private school bus to school.</p> <p>Eligible child/children are as follows: Member's children staying in the same household as the Member in Singapore and attending school in 2024 at a Government, Government-Aided and Independent Schools (Primary/Secondary) under the Ministry of Education (MOE) and MOE-registered Special Education Schools.</p> |
| <p>Q: If my parents are not staying in the same household but I am supporting them, will I be able to add them as additional headcount? A: For NTUC Care Fund (Special Assistance), we will only be able to accept family members staying in the same household as the additional headcount.</p> |
| <p>Q: If my spouse and/or other family member is a LTVP holder, can I include my spouse and/or other family member as a family member? A: Yes, you can if you are staying in the same household. Please include a copy of the LTVP under supporting documents.</p> |
| <p>Q: If my son is serving in National Service (NS), will I have to declare his NS pay? A: We consider NS pay as an allowance and will not be required as an inclusion to the total Gross Household Income. During application, please input income as zero.</p> |